



Health and Hunger Task Force

Common Metrics: Systems Survey Part 1

Below are the questions you will find in the Qualtrics version of the Common Metrics Systems Survey Part 1. Please use this document to better understand the questions you will be asked. Be sure to record all responses in the designated Qualtrics link:

https://feedingamerica.az1.qualtrics.com/jfe/form/SV_efInj6CpmcVgkMm

Introduction:

Thank you for your participation in the Health and Hunger Task Force 2025 Systems Survey Part 1. Your perspective helps strengthen how the Health & Hunger Task Force works together and how we use Common Metrics to understand what's happening in our community. Your feedback will directly shape how we collaborate, measure progress, and improve outcomes for the neighbors we serve.

Before you get started, here's a few things to know for completing Part 1:

- Please only complete one submission per organization. If you are a member of a large entity, for example a large health system, you may consider multiple submissions based on specific parts of your enterprise. If you have questions, please reach out to Angela Corona (acorona@feedhopenow.org).
- This survey does not ask for your organization's name, only the type of sector your organization works with. This survey is not designed to match responses to a specific organization.
- Survey results are being collected by Second Harvest Food Bank and aggregate data will be shared with members of the HHTF Common Metrics Working Group. An analysis of results will be shared in the HHTF Inaugural Annual Report.
- It's possible that you may need to reach out to other people in your organization to be able to answer all the questions in the survey. To help you understand what's on the survey, and who else you may need to speak with, please review this PDF version of the survey. Final survey submissions should be completed using this Qualtrics survey.
- This survey covers Calendar Year 2025. Please keep this in mind in your responses.
- The survey is expected to take 15-20 minutes to complete.

Thank you for taking a few minutes to share your insights. Click Continue below to begin.

Organization Level Questions:

- What type of organization are you? Select one based on the **primary** service that you offer.
 - Healthcare (Clinical Services – physical or mental health)
 - Public Health
 - Food Distribution and/or Nutrition Education
 - Health Related Social Needs Supports
 - Research and Data
 - Foundation/Funder
 - Other: _____
- If your organization offers other services, select all that apply.
 - Healthcare (Clinical Services – physical or mental health)
 - Public Health
 - Food Distribution
 - Nutrition Education
 - Social Needs Care
 - Foundation/Founder

Structural Change Questions:

- Each year, Policies and actions enacted at the federal, state and local levels impact organizations and the services that they provide to neighbors in our communities. In 2025, a number of policies were implemented that impacted the landscape of food insecurity and health in Central Florida, including HR 1 (Big Beautiful Bill) that had significant impacts on SNAP and healthcare, federal executive actions to eliminate diversity, equity and inclusion in all federal programs, and pauses at various points on funding expected by organizations at a community level.

Thinking about all the federal, state and local level policies and actions taken in 2025, please share broad impacts that your organization experienced. Select all that apply. (Note: It may be possible that different actions had opposite effects – i.e. you may have lost funding due to one policy but gained due to another – that is ok and should be noted as such).

- Prefer not to respond
- No changes
- Service interruptions
- Service closures
- Service expansions
- Workforce decreases
- Workforce increases

- Administrative or compliance burden increases
- Administrative or compliance burden decreases
- Budget/funding reductions
- Budget/funding increases
- Program redesign or restructuring
- Other: _____
- Did your organization provide any of the following services to the community in Calendar Year 2024 or 2025? (Select all that apply). Note: Clinical programs means a program beyond general disease care services. For example, Know Your Number class, Managing your diabetes class, etc.
 - Diabetes nutrition education
 - Diabetes specific food distribution programs
 - Diabetes specific clinical programs
 - Maternal nutrition education programs
 - Maternal health specific food programming
 - Maternal clinical care program
 - Heart health specific nutrition education
 - Heart health specific food distribution programming
 - Heart health specific clinical programs
 - Mental health services
 - General Nutrition Education
 - General Food Distribution
- For each service indicated above, please share how services were impacted in Calendar Year 2025. This may include changes as a result of policy changes indicated earlier, but may also include broader shifts or changes in your organizational environment.
 - Types of Services Offered
 - New Services
 - Maintained Services
 - Reduced Services
 - Eliminated Services
 - Frequency of Services
 - Increased frequency
 - Maintained frequency
 - Reduced frequency
 - Service Locations
 - Increased locations
 - Maintained locations

- Reduced locations
 - Eligibility for Services
 - Eligibility for services was expanded
 - Eligibility for services was maintained
 - Eligibility for services was reduced
 - Funding for Services
 - Increased funding
 - Maintained funding
 - Decreased funding
 - Eliminated funding
- If you would like to provide any context to the changes you indicated for services outlined above, please share below in the detail you are most comfortable with.
 -
- Thinking about key HHTF initiatives, please let us know your organization’s status with the following in 2025:
 - **Food Insecurity Screening and Intervention**

	N/A	Do not do activity	Do activity sometimes	Do activity always and/or systematically
Screening for food insecurity				
Providing intervention and resources for patients				
Review FI data to understand patient needs				

- **Community Resource Referral Systems**

	N/A	Do not do activity	Do activity sometimes	Do activity always and/or systematically
Have a process in place for connecting				

patients/ neighbors to resources				
Utilize a third- party platform for identifying resources				
Utilize a third party platform for sending referrals for resources on behalf of neighbors/ patients				

○ **HHTF Common Metrics Data Strategy**

	N/A	Do not do activity	Do activity sometimes	Do activity always and/or systematically
Using Ladder to look at publicly available data				
Using Ladder to visualize organizational level data				

Relational Change Questions:

- The options below represent varying levels of engagement of people with lived experience in your decision making for programs and services at your organization. Please select the option that most closely aligns with your organization’s current practices.
 - Inform: Provide program participants or those with lived experience (LE) with balanced, objective information to assist in understanding the problem, alternatives, or solutions

- Consult: Obtain program participant or those with LE feedback on analysis or decisions (i.e. basic surveying)
- Involve: Work directly with program participants or those with LE throughout program to ensure participant concerns and aspirations are consistently understood and considered
- Collaborate: Partner with the program participants or those with LE in each aspect of the decision including the development of alternatives and/or identification of the solution
- Empower: To place final decision-making in the hands of the program participants or those with LE
- Consider the depth of partnerships and knowledge your organization has within your sector and across other sectors. Rate your depth of connection and partnership with the following sectors as a whole:
 - 1 = No connections or partnerships, and limited understanding of needs within this sector
 - 3 = Some partnerships and connections, and some understanding of the needs within this sector
 - 5 = Many partnerships and a deep understanding of the needs within this sector

Sector	Depth of Partnership and Connection (1-5)
Healthcare	
Mental Health	
Food/Nutrition	
Education	
Transportation	
Employment/Workforce Development	
Housing	

Transformative Change

The transformative change section of systems change focuses on mental model shifts.

- Indicate how closely your organization aligns across the spectrum for each set of statements. When considering, think about perceptions of staff and leadership within your organization.
 - FI Screening is optional -----FI Screening is a standard part of care
 - FI Screening adds burden ----- FI Screening adds value

- Providing information about community resources is sufficient -----
Navigation support for community resources is what creates success
- Referrals equal success ----- Successful outcomes require follow-through and feedback loops
- The problem lies with the individual -----Structural barriers constrain individual choices
- Data sharing is a risk ----- Data silos are a risk
- Collaboration slows us down -----Collaboration creates better solutions
- Thinking about **Food Insecurity Screening and Intervention** in the healthcare setting, what if any mental models do you see as barriers to integration at your organization OR in the broader community. *(Note: Mental models are the go-to ideas or assumptions we use to make sense of things)*
 -
- Thinking about **increased collaboration across organizations to support resource navigation for neighbors**, what, if any, mental models do you see as barriers to integration at your organization OR in the broader community. *(Note: Mental models are the go-to ideas or assumptions we use to make sense of things)*
 -
- Thinking about **bringing organizations together to share data and collaboratively think about how to best serve the community**, what, if any, mental models do you see as barriers to integration at your organization OR in the broader community. *(Note: Mental models are the go-to ideas or assumptions we use to make sense of things)*
 -

Qualtrics Closing Statement

Thank you for taking the time to complete the HHTF Systems Change Survey Part 1. If you are interested in participating in Part 2 of the survey, please click [here](#). If you have any questions about the survey process, please reach out to Angela Corona, acorona@feedhopenow.org.